



Service Request Form – Fault Report

All service returns must be agreed upon in advance with ICU's support, and this fault report (service form) must be used.

Coolguard: 08 544 435 55 / coolguard@icuscandinavia.com

Boomerang: 08 544 435 60 / boomerang@icuscandinavia.com

Sender:

Date: _____

Company _____

E-mail _____

Your Referens (name) _____

Phone No. _____

Return address after service:

Billing address:

Returned product:

Produkt ID or name: _____

Serial number (*found in the back.e.g CGHxxxxx*) _____

Fault description:

- ☐ The equipment does not start
- ☐ Sensor/measuring stick does not work
- ☐ The equipment shows unreasonable values
(temperatures)
- ☐ The equipment needs calibration

The faulty equipment should be sent to:

NOTE! ICU does not take responsibility for the shipment itself.

Always use proper packaging and traceable shipment

ICU Scandinavia AB
Kemistvägen 10B
SE-183 79 TÄBY
Sweden