*SIME-SIME/NYST CONT.		Chapter 1 Management		Page (off) 1(1)
Section 1.4.1 Quality policy		Manual ISO 9001 & ISO 14001 & ISO 45001 & GDPR & ISO 27001		
Created by Nedim Akbulut		Etablished date 2018-04-25	Valid from 2022-09-29	
Sten Drakenberg	Sign	Edition B	Replaces A	

Quality policy

Our business concept is to offer systems for monitoring environmental factors that affect organic materials. We provide additional services such as training, installation, support, service, calibration, qualification, and monitoring.

Our quality ambitions are to develop systems and to perform services, that will create long-term relationships through satisfied customers

This means that:

- It shall be easy to sell, install, maintain, and use our systems and services.
- We will continuously work proactively and preventively at all levels
- Our systems should have reliability with high availability to meet the highest requirements within our niche.
- We will build systems and working methods to eliminate the risk of errors and constantly improve products, services, ourselves, and the business.

This policy is reassessed every year after customer survey and compilation of supporting documents have been made.

Sten Drakenberg, CEO