

Boomerang 3.0 - LCSS

Boomerang 3.0 LCSS - License and Customer Support Services

LCSS-BCLOUD 3.0 - *Cloud service license*

LCSS-MP001 - *License per Measuring point*

Description

LCSS agreement grants you a nonexclusive, nontransferable license to use the Boomerang 3.0.

ICU Scandinavia enters into long-term LCSS agreements with all our Boomerang customers. As well as the license, which guarantees availability and access to the system and future software updates, LCSS is also an extended hardware warranty of the Boomerang products in the system. The LCSS agreement entitles to technical support and help by telephone, e-mail or online.

Assurance

You have invested in an automatic system for continuous logging, it is vital that this system works properly at all times, that you are not affected by lengthy downtime in the event of any problems, and that you get help quickly whenever any problems or questions arise.

We want to make sure that your system is reliable and fully working, at all times. That is why we decided not only to sell our products, but rather to engage in a long-term relation with all users of ICU products, to ensure the functionality in your systems and to become your partner for many successful years.

Support

The LCSS agreement includes 5x8 Technical Support Assistance from 9am to 5pm Central European Time, CET, Monday through Friday, excluding applicable Swedish holidays. Service is available via the web, e-mail and telephone.

Support e-mail: boomerang@icuscandinavia.com
Support phone: +46 8 544 435 60



LCSS-BCLOUD 3.0 - *Cloud service license*

The general license for getting access to Boomerang 3.0 cloud services:

- Web based Server and Database
- Web login (PC, Tablet or Smartphone)
- Overview, graphs, reports, alarms etc.

Covers your whole system:

- unlimited number of users
- expandable into large infrastructure

Also includes:

- technical support
- regular feature updates
- user forum access

LCSS-MP001 - *License per Measuring point*

When expanding your Boomerang 3.0 system, an additional license for each measuring point applies:

- continuous monitoring and log
- alarms
- extended log-hardware warranty



